

The Playbook of Risk and Operations

15 Credits

150 Notional Hours

15 weeks

10 hours per week

This microcredential equips students with a solid foundation in risk and operations management, essential for navigating today's dynamic business environment. Students will master key concepts in risk assessment and management techniques, while also learning to identify and address operational challenges. This module emphasises innovative problem-solving, helping students recognise risk not just as a challenge, but as an opportunity for growth and innovation. Through practical case studies and tools, students will learn how to leverage risks and operational insights for a competitive advantage.



Skills you will develop

- Operational Risk Assessment
- Operational Problem-Solving
- Problem Solving
- Flexibility
- Impact Analysis



What you will learn

- Introduction to Risk and Operations Management
- Understanding Operational Risk and Basic Risk Assessment Techniques
- Identifying Operational Challenges and Innovative Solutions
- Risk as an Opportunity for Innovation and Growth
- Leveraging Risk and Operations Tools for Competitive Advantage
- Integrating Business Planning Concepts

Who this course is for

This microcredential is for professionals seeking to strengthen their ability to identify, assess, and manage risk while optimising operational performance within dynamic organisational environments. The microcredential forms part of the **Higher Certificate in Business Dynamics (NQF Level 5)**. Learners who successfully complete this microcredential can earn **advanced standing towards the full qualification** when enrolling, allowing them to accumulate credits progressively while developing job-relevant skills.

Learning Outcomes

- Master the fundamentals of risk and operations management.
- Understand basic risk assessment and management techniques.
- Identify operational challenges and propose innovative solutions.
- Recognise risk as an opportunity for innovation and growth.
- Identify opportunities and leverage tools for competitive advantage

All learning material and prescribed textbooks included.

The Playbook of Risk and Operations microcredential (15 credits, NQF Level 5) is a formally approved component of the SAQA registered, and CHE accredited Higher Certificate in Business Dynamics, while not registered independently on the NQF, the credits awarded derive from and can contribute towards the full qualification if registered.

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